Cancel your Subscription (Auto-renewal)

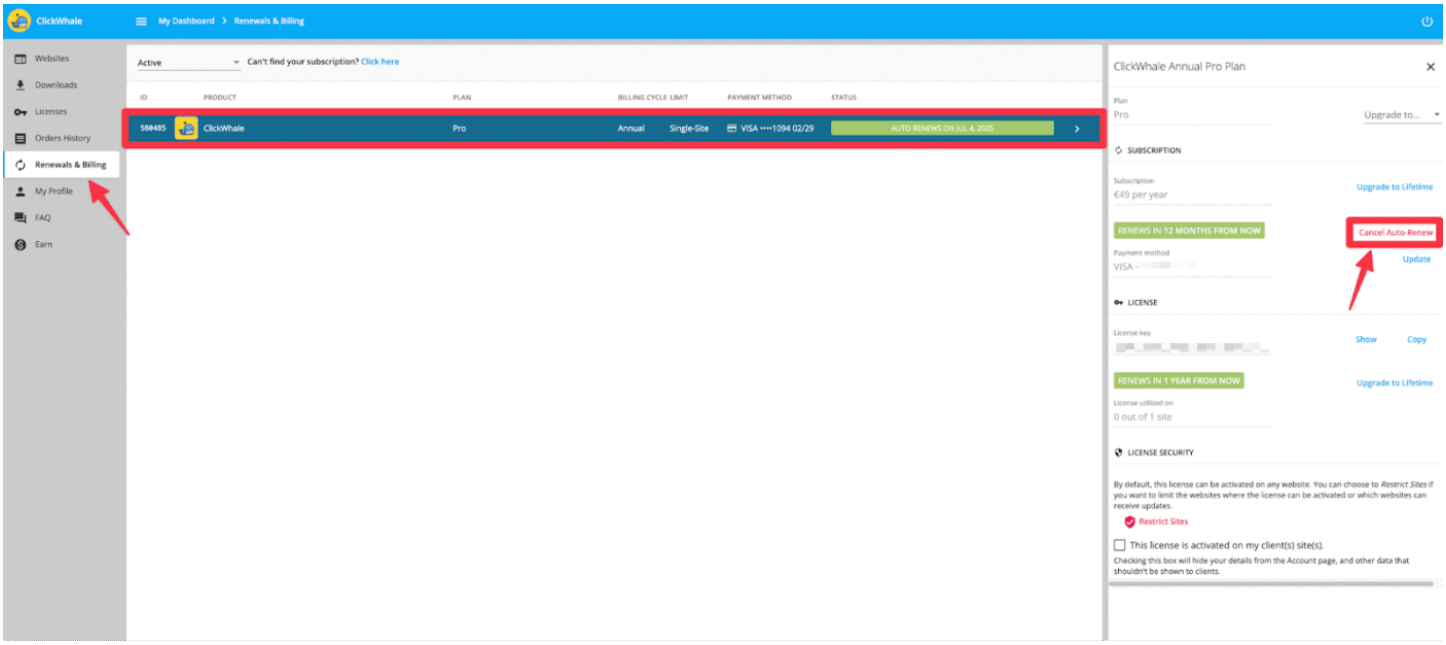
Account & Licenses · https://clickwhale.pro/docs/article/how-to-cancel-your-subscription-auto-renewal/

In this article, we will provide an easy guide on how to cancel your auto-renewal subscription for ClickWhale pro.

If you purchased a ClickWhale annual license, an auto-renewal is set by default. You will receive an email reminder a week before your upcoming payment.

If you'd prefer to cancel your subscription, start by logging into your Freemius account.

After you log in, click the **Renewals & Billing** in the sidebar menu. Then select your ClickWhale subscription, and your subscription information will appear on the right side of your screen, click the **Cancel Auto-Renew** link.



Remember that once your license expires, you will lose the following benefits:

Price Lock: The price at which you initially purchase ClickWhale Pro will remain the same, even if prices increase.

Automatic Renewal: You won't have to worry about forgetting to renew your license.

Continuous Updates: You will always have access to the latest updates.

FAQs

Can I cancel my subscription at any time?

Yes. You can cancel your subscription's auto-renewal at any time through your Freemius account. Your subscription will remain active until the end of your current billing period.

Will canceling auto-renewal immediately deactivate my ClickWhale Pro license?

No. Canceling auto-renewal only prevents your subscription from renewing. You will continue to have access to ClickWhale Pro until your current license expires.

Where do I manage my subscription?

You can manage your subscription by logging into your Freemius account, opening **Renewals & Billing**, selecting your ClickWhale subscription, and clicking **Cancel Auto-Renew**.

What benefits will I lose after my license expires?

Once your license expires, you will no longer receive plugin updates, retain your original renewal price (price lock), or have automatic renewals enabled.

Will I receive a reminder before my subscription renews?

Yes. If your subscription is set to auto-renew, ClickWhale sends a reminder email approximately one week before your next renewal payment.